
OPERATION SECOND CHANCE

2017 ANNUAL REPORT



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LETTER FROM THE CEO

PAGE 01

Cindy McGrew, Founder and CEO

2017 was a record year for Operation Second Chance. With your help, we provided more than \$890,000 in emergency financial assistance and morale related retreats and outdoor sporting events to more than 3,300 individuals. Assistance ranged in the form of mortgage and rent payments, utility payments, flights and lodging, as well as morale boosting activities.

Each of us at Operation Second Chance are working hard towards fulfilling our mission of serving our brave men and women, that have either been wounded, injured, or are ill. Our mission is to support these Veterans and their families by building relationships, identifying their immediate needs, and acting on behalf of their best interests, when they need us the most and in the most efficient way we can.

Many of our Veterans live at poverty levels, and it is hard for them to reach out and ask for help. With 1% of the nation serving and protecting the other 99% of us, we feel it is our duty to provide the necessary tools they need to be successful.

We are so appreciative of our donors and want them to know that we are fully committed to ensuring that our Veterans needs are met within 24 to 48 hours. With 22 Veterans a day, taking their lives, we believe the faster we can help to remove some of their financial pressures; we allow them to work on healing.

I am eternally grateful to my four older brothers that served during and in Vietnam, for instilling in me a deep love for our nations Heroes, our country and our flag. We look forward to your continued support. May God Bless you.

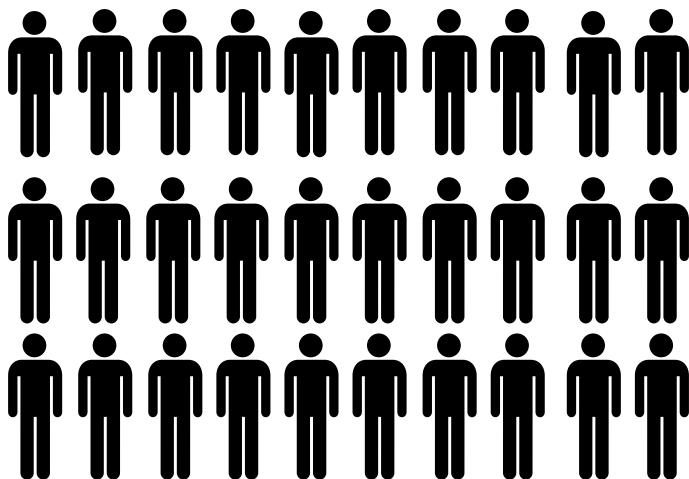
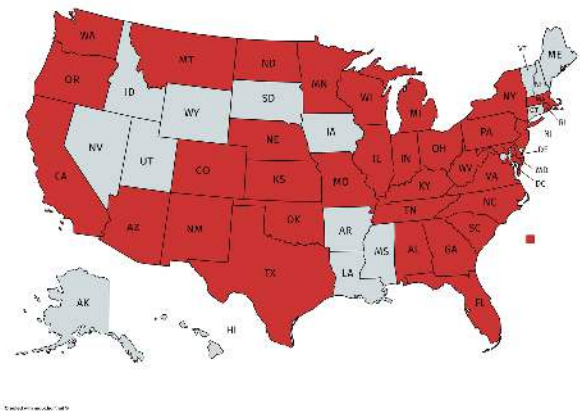
A close-up, slightly blurred image of the American flag, showing the stars and stripes in a draped, wavy manner. The colors are muted, with a dark blue field for the stars and deep red and white stripes.

We are patriotic citizens committed to serving our wounded, injured and ill Veterans. We support Veterans and their families by building relationships and identifying and supporting immediate needs and interests. We are dedicated to promoting public awareness of the many sacrifices made by our Armed Forces.

\$890,000

In 2017, Operation Second Chance provided nearly \$890,000 in specific emergency assistance, internships, and morale related activities such as caregiver events, outdoor sporting events, retreats, dinners, family nights, children's activities and more.

Operation Second
Chance provided
assistance to veterans
in **35 States**.



Operation Second
Chance provided
assistance and morale
to **3,315** veterans and
their families.

LETTER FROM THE BOARD

Scott Beaty, Col, USA (ret), Board of Directors

We believe OSC is among the very best Veteran's Service Organizations for a number of reasons. First of all, we are big enough to make a difference. Of the more than 45,000 veterans service organizations identified by the Bush Center Military Service Initiative, more than 80% have less than a \$100,000 operating budget. Our financials show we are substantially bigger than that. Second, we have a wide geographical footprint with programs and services from Maryland to New York, to Virginia to Florida, to Texas and Montana. Third, we have a broad portfolio of programs and services including direct financial assistance, multiple day retreats, fishing, adaptive skiing and golf, hospital visits and day trips, as well as nights out. We also provided caregiver retreats, allowing some respite, for those caring for their loved ones. Fourth, we have a long and strong track record of sound financial management. Our low overhead is among the best in the non-profit sector. Fifth, OSC has been externally recognized by multiple independent evaluators of non-profits, including a four-star Charity Navigator rating. OSC was most recently named as the best charity in Maryland by The Washington Post business.org

In short we are big enough to make a difference, we have enough reach to touch veterans all over the United States, we can help them in a variety of ways that match their diverse needs and we manage our donor's money rigorously.

We have many choices on how to spend our time and energy in this phase of our lives. We choose to devote a good chunk of it to Operation Second Chance. We hope you too will choose to support this great organization that is totally dedicated to serving our wounded, ill and injured veterans.



Emergency Flights and Lodging

Operation Second Chance knows that having family by your side is critical to the healing process. The financial burden of last minute flights or long hotel stays should not be added to the stress of families working to recover. In 2017 Operation Second Chance provided:

150 Flights for 76 Families

165 Hotel Stays for 92 Families

Assistance

152 Families were prevented from becoming homeless by providing rental and mortgage assistance.

68 Families had power, water, and heat by providing assistance with utility bills.

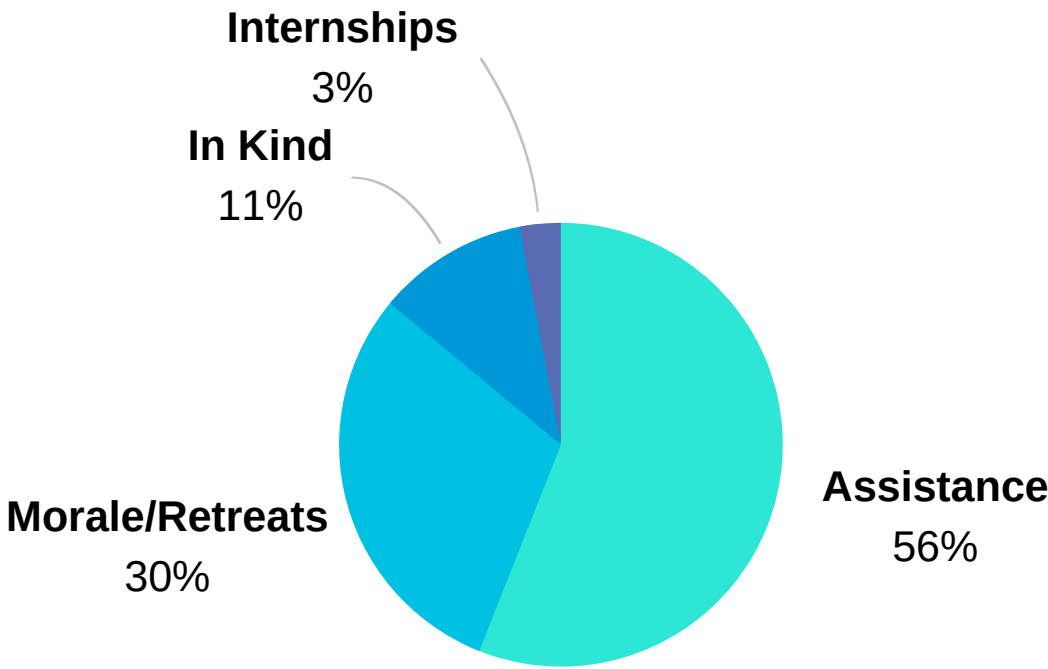
57 Families were provided with grocery cards to help put food on their table.

"My husband retired a few months ago and it has been very hard for our family. This organization truly listens and understands what your going through. My family is so grateful for the help Operation Second Chance provided!!"
- Caregiver

"Operation Second Chance was such a blessing to me. I got behind on my mortgage and they stepped in without hesitation or judgement. I'm a single mom of 2 boys and I live off my sole income which is my disability pension. Thank you for giving me breathing room and blessing my family. I am forever humbly grateful."
- Wounded Veteran

Internships

Through the internship program, Operation Giving Back, our goal is to provide opportunities to wounded veterans and their family members who have the desire to give back by assisting others in similar situations. In 2017, Operation Second Chance provided 6 paid internships to veterans and caregivers across the country.



Retreats

Operation Second Chance held more than 60 retreats in 9 states in 2017. Retreat locations include Montana, Texas, Florida, and Maryland



"We had a wonderful time attending the annual retreat on Tilghman Island. They had something for everyone and it made a huge difference for our family to meet other families in similar circumstances. This organization understand the challenges that face wounded veterans and their families and for that we are grateful!"- Caregiver

In Kind Donations

110 veterans, service members, and their families were able to attend the circus and well over 200 additional concerts and sporting events throughout the year through ticket donations. These were once in a lifetime experiences for many families.





After an IED exploded under my position in the truck bed, launching the GMV in which I was riding over 70 feet, back in August 2009, I was extracted from Afghanistan and given a 0% chance of living during the early days of my month and a half coma. Luckily all of the doctors were wrong and against all odds, I not only woke from the coma, but was able to walk and talk again.



While I'm totally bummed that I'm no longer allowed to be a Marine Raider, I am beyond ecstatic to, not only be alive, but to have healed up so well that I'm virtually indistinguishable from a person who has never been injured.

Operation Second Chance has provided an immeasurable amount of help in keeping this adventure called life an endless string of excitement for me. While everyone at Operation Second Chance unquestionably gives veterans a Second Chance at life, they are definitely Second to none!



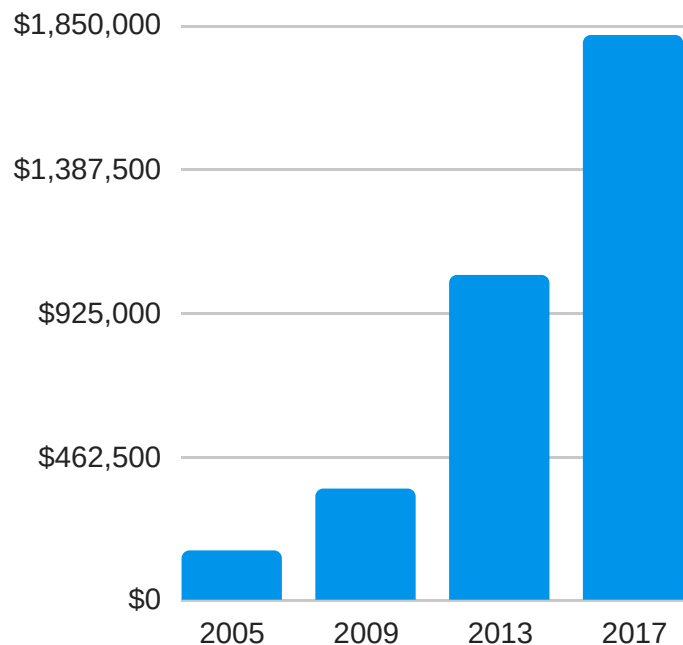
A massive Thank You to everyone involved with Operation Second Chance, for all that you've done for me and everything that you continue to do for all of us! You are the best!

At the risk of sounding ridiculous, I must say: Operation Second Chance is so great that there have actually been times when I've felt lucky to have been injured so severely, as it afforded me the opportunity to get involved with such an amazing organization. Thank you OSC!

*SSgt/ USMC (Ret.)
2nd Marine Raider Bn.*

Revenues

OSC has created consistent and significant annual revenue growth since its founding in 2005. This year, 2017, broke all records with \$1.82 million in total contributions.



10.4% Overhead Ratio

The public places an incredible amount of trust in non-profits to ensure their contributions truly benefit the intended cause. For 13 years running, OSC has averaged an overhead ratio of less than 10%. This means more than 90 cents of every dollar donated to OSC has directly benefited America's wounded veterans in need.

Consolidated Statement of Activities

Operating Revenue and Support	\$1,818,521
Contributions	1,284,984
Grant Income	265,000
In Kind Contributions	254,730
Investment Income	13,807
Operating Expenses	\$1,409,842
Program Services	1,220,470
Management and General	93,286
Fund Raising	96,086
Change in Net Assets	\$408,679

Invitation to USSOCOM Care Coalition Conference 2007-2017

Republican All American Inaugural Hero 2017 - Presented to
Cindy McGrew

USSOCOM Patriot Award - Presented to Cindy McGrew "For
Significant and Enduring Support of USSOCOM's Wounded
Warriors and their Families

ACHIEVEMENTS

Back to back 4 Star Ratings on Charity Navigator

Guide Star Gold Seal of Transparency

GreatNonprofits 2017 Top-Rated Nonprofit

Catalogue for Philanthropy 2015 - 2020

